Tunstall PLL Pendants Discontinued

As of the end of 2019, Tunstall PLL Pendants will no longer be manufactured for the Caresse and Telecom 400 units.

We are still able to supply new PLL pendants at the moment. Our recommendation is that you have enough of the pendants in your stock that work with your current devices.

NOTICE: Technical Issues With Current PLL Pendants. We have had reports of problems with the current pendants, as some have unprogrammed themselves from units, or they have stopped working suddenly. Tunstall is aware of this issue, but with the release of the new devices, they will not be rectifying the problems. PCS will continue to warranty these pendants, and if you have any in your stock with the issues stated, with a manufacturers date of 1017 (See below) or newer, we will replace them.

PCS will continue to provide support based on the availability of replacement parts. Every effort will be made to service our current customers as long as parts are available. PCS reserves the right to use remanufactured, refurbished, or used parts and components in making repairs wherever possible.

A new Tunstall system will be available this Spring, the new Vi and TX4 pendants, but the TX4's DO NOT work with the older generation Tunstall Units (Caresse & T-400) as they are a different frequency. The TX4 will only work with the NEW Tunstall Vi Base Units.

For questions concerning this notice, or for information on the NEW Vi & TX4, please contact PCS at 1-833-234-0334 or service@priorityltd.com